

NOTICE:

Improvements to Health Choice Provider Portal

February 27, 2017

Health Choice is committed to providing useful and innovative resources and tools for our providers.

We have rolled out a new provider portal for our Health Choice Arizona, Health Choice Generations, Health Choice Utah, and acute care services for our Health Choice Integrated Care plans that aims to streamline your access to important information.

Updates include:

- More information about the status of claims
- More information about the status of appeals
- Improved access to provider rosters and paneled member information
- More information about member eligibility status
- Improved functionality and appearance
- Improved training information for providers and their staff

Our portal is available under the Provider tab of each of our plan websites (healthchoiceaz.com, hcgenerations.com, healthchoiceut.com, and healthchoiceintegratedcare.com). A portal training video is also available at <https://tinyurl.com/hd5r5jy>.

We invite you to log in to our provider portal to experience these new or improved functions and services. If you already have an account, your existing credentials will work on the new portal. If you do not have an account, we have easy instructions for creating an account on the portal log in page.

If you have any questions about the provider portal, please contact our Member Services team at 1.800.322.8670 or e-mail your provider representative.

